

Kentucky Relay

Kentucky offers an important public service called Kentucky Relay Service. This service is available to everyone, including the thousands of people who are Deaf, Hard of Hearing, Deaf-Blind, or Speech Disabled. The State of Kentucky guarantees all citizens access to convenient, reliable options and services that enable them to communicate by telephone.

Kentucky Relay uses Captioned Telephone (Cap Tel), a service that is similar to the closed captioning provided by most television programs. The Cap Tel phone allows the user to read captions of the other party's conversation on the phone's built-in screen when listening to the voice of the other party.

The Kentucky Commission on the Deaf and Hard of Hearing (KCDHH) TTY Distribution Program offers amplified phones, TTYs, Voice Carry Over (VCO) phones, Cap Tel phones, and other equipment free of charge to eligible Deaf and Hard of Hearing citizens of Kentucky.

Kentucky Relay is available 24 hours a day, seven days a week.

If you would like more information on how to receive a Cap Tel phone or more information on the equipment distribution program please visit: <http://kcdhh.org> or call 1-800-372-2907.

To use Kentucky Relay, please choose from the following:

Dial 7-1-1 or

TTY: 1-800-648-6056

Voice: 1-800-648-6057

ASCII: 1-800-648-6056

Speech to Speech: 1-888-244-6111

Spanish: 1-866-490-4403